

We Green Emerald WLL, Kingdom of Bahrain are committed to protect your personal information and your right to privacy. www.Makaanpro.com is the website for Green Emerald WLL, Kingdom of Bahrain. Thank you for choosing to be a part of our community.

Privacy Policy:

We Green Emerald WLL, Kingdom of Bahrain Group – and/ or its divisions respect your privacy and are committed to protecting it through our compliance with this privacy policy (“Policy”).

We comply with the laws which apply to our business operations in different countries and regions; please refer to the below list of the laws in section “A”.

Please read this Policy to learn about how we collect, use, share and protect the personal information that we have obtained. This Policy describes the types of information we may collect from you or that you may provide (“Personal Information”) on the website (www.Makaanpro.com) – the “Website”, will include but not limited to: your name, address, date, and place of birth, nationality, passport number, ID number, occupation, email address, telephone/mobile number, and any other personal details. It also describes the choices available to you regarding our use of your Personal Information and how you can access and update it.

This Policy is a legally binding agreement between you and the Website operator/s. If you are entering into this agreement on behalf of a business or other legal entity, you represent that you have the authority to bind such entity to this agreement, in which case the terms “User”, “you” or “your” shall refer to such entity. If you do not have such authority, or if you do not agree with the terms of this agreement, you must not accept this agreement and may not access and use the Website. By accessing and using the Website, you acknowledge that you have read, understood, and agree to be bound by the terms of this Policy. We keep our privacy Policy under regular review This Policy does not apply to the practices of companies that we do not own or control, or to individuals that we do not employ or manage.

A. Applicable PDPL Laws:

- Bahrain PDPL

B. Collection of Personal Information:

You can access and use the Website without telling us who you are or revealing any information by which someone could identify you as a specific, identifiable individual. If, however, you wish to use some of the features offered on the Website, you may be asked to provide certain Personal Information (for example, your name and e-mail address).

We receive and store any information you knowingly provide to us when you create an account, or fill any forms on the Website. When required, this information may include the following:

- Contact information (such as email address, phone number, etc.)
- Basic personal information (such as name, country of residence, etc.)
- Any other materials you willingly submit to us (such as articles, images, feedback, etc.)

You can choose not to provide us with your Personal Information, but then you may not be able to take advantage of some of the features on the Website.

C. Privacy of Children:

We do not knowingly collect any Personal Information from children under the age of 16. If you are under the age of 16, please do not submit any Personal Information through the website. If you have reason to believe that a child under the age of 16 has provided Personal Information to us through the website, please contact us to request that we delete that child’s Personal Information from our records. We also ask that all parents and legal guardians overseeing the care of children take the necessary precautions to ensure that their children are instructed to never give out Personal Information when online without their permission.

D. Disclosure of Information:

Depending on the requested services or as necessary to complete any transaction or provide any service you have requested, we may share your information with our affiliates, contracted companies, and service providers (collectively, "Service Providers") we rely upon to assist in the operation of the Website and whose privacy policies are consistent with ours or who agree to abide by our policies with respect to Personal Information. We will not share any personally identifiable information with third parties and will not share any information with unaffiliated third parties.

Service Providers are not authorized to use or disclose your information except as necessary to perform services on our behalf or comply with legal requirements. Service Providers are given the information they need only in order to perform their designated functions, and we do not authorize them to use or disclose any of the provided information for their marketing or other purposes.

E. Cookies:

Our website uses "cookies" to help personalize your online experience. We may use cookies to collect, store, and track information for security and personalization, and for statistical purposes. Please note that you have the ability to accept or decline cookies.

We may use cookies to collect, store, and track information for security and personalization, and for statistical purposes. Please note that you have the ability to accept or decline cookies. Most web browsers automatically accept cookies by default, but you can modify your browser settings to decline cookies if you prefer. You can manage or delete cookies based on your own preferences.

F. Push Notifications:

We offer push notifications to which you may also voluntarily subscribe at any time. To make sure push notifications reach the correct devices, we use a third-party push notifications provider who relies on a device token unique to your device which is issued by the operating system of your device. While it is possible to access a list of device tokens, they will not reveal your identity, your unique device ID, or your contact information to us or our third-party push notifications provider. We will maintain the information sent via e-mail in accordance with applicable laws and regulations. If, at any time, you wish to stop receiving push notifications, simply adjust your device settings accordingly.

G. Data Retention:

The personal data with us is protected and processed for a legitimate purpose. We keep your personal data as long as you are using . Beyond the on-going relationship, we will retain your data to comply with any of the data retention rules that apply to us about keeping your records as per applicable legal requirements.

H. International Transfers:

We share your personal data within the Group. We ensure your personal data is protected by requiring all our group companies to follow the same rules when processing your personal data.

I. Data Security:

We have put in place procedures to deal with any suspected data security breach and will notify you and any applicable regulator of a suspected breach where we are legally required to do so.

J. Data Subject Rights:

Under the PDPL, data subjects have a number of rights to their data.

- Access to their personal data including processing and disclosure.
- Right to correct, block or erase the personal data from our records if you come across any integrity issue with your personal data.
- Right to request to withdraw consent.
- Right to object to processing for direct marketing purposes.
- Right to object to processing causing material or moral damage.

- Data subject with proof of identity shall know where the data is being processed.
- Be notified of any breach or infringement of his/her personal data.
- Not be subject to a decision based on automated processing.
- Right to submit complaints to the authority.

For more details on the data subject rights and response times to the legitimate requests please refer to the relevant law based on the jurisdiction.

K. Acknowledgement

We secure information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use, or disclosure. We maintain reasonable administrative, technical, and physical safeguards in an effort to protect against unauthorized access, use, modification, and disclosure of Personal Information in our control and custody. However, no data transmission over the Internet or wireless network can be guaranteed against interception or leakage. Therefore, while we strive to protect your Personal Information, you acknowledge that

- there are security and privacy limitations of the Internet which are beyond our control;
- the security, integrity, and privacy of any and all information and data exchanged between you and the Website cannot be guaranteed; and
- any such information and data may be viewed or tampered with in transit by a third party, despite best efforts.

As the security of Personal Information depends in part on the security of the device you use to communicate with us and the security you use to protect your credentials, please take appropriate measures to protect this information.

L. Contacting Us:

If you have any questions, concerns, or complaints regarding this Policy, the information we hold about you, or if you wish to exercise your rights, we encourage you to contact us using the details below:

- **Email address** : Support@greenemeraldbh.com
- **Office** : Shop No 27, Building 8, Road 362, Block 305, Manama Centre, Kingdom of Bahrain
- **Contact numbers** +973 33541234, +973 77092345

We will attempt to resolve complaints and disputes and make every reasonable effort to honour your wish to exercise your rights as quickly as possible and, in any event, within the timescales provided by applicable data protection laws.